# WHY RATINGS ON QUESTIONNAIRE MEASURES SHOULD NOT SERVE AS INDEPENDENT VARIABLES

(UNLESS YOU CORRECT FOR ENDOGENEITY)

John Antonakis Faculty of Business and Economics University of Lausanne



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Let's begin with an example: The data are from Fischer, Dietz, and Antonakis (2024). The below is not reported in the paper (and we demonstrated another point); here I show why it is folly to use questionnaire ratings, which are endogenous, to predict anything. We have an experimental design, where:

- 1. We reproduce the "script" where we predict y from x as usually done in observational studies
- 2. But, we control the information environment perfectly
- 3. The outcome, y, is costly; yet x is not exogenous
- 4. We show causal illusions when we use x, from ratings, to predict y.

We proceed as follow:

• We use ratings of leadership at T1 to predict an objective outcome in T2 (typical in management journals). We emulate this situation experimentally.

• Randomize participants (*n* = 409) to watch a video about a leader motivating workers in a mail sorting task to raise money for a charity

• We manipulate charisma (Antonakis, d'Adda, Weber, & Zehnder, 2022), and performance cues (Lord, Binning, Rush, & Thomas, 1978).

- Participants rate leader on various "styles" here, the TLI; the "vision"
   component (Podsakoff, MacKenzie, Moorman, & Fetter, 1990)—this
   measure closely models what charisma ratings should capture as outcomes
   (Banks et al., 2017).
- Participants are paid out, but also receive a bonus which they can keep or donate (for real) to a charity.

We have *full control* over the environment, and what causes the endogenous rating (i.e., the questionnaire measure).

Yet, in practice what do researchers do? They measure x, at time 1, then measure y later. They may even have an objective metric in y (i.e., sales, or a costly outcome); so time and method or source is separated. Yet, they (and reviewers and editors) consistent fall into the *post-hoc ergo propter hoc* fallacy.



Suppose x1 is LMX. Let's think though some causes of it? The only time  $b_1$  will give you a true estimate of the effect on y is if either  $j_1$ ,  $g_1$ , or  $b_2$  are zero; these are rather heroic assumptions to make if x is endogenous.

# What is endogenous and exogenous really mean?

- Exogenous (x): varies randomly in nature, is fixed, or is manipulated; is not determined by variables in, or omitted from, the model; does not correlate with the error term, thus the coefficient is consistently estimated.
- Endogenous (z); determined by variables in or omitted from the model



If a shock in *e* also affects the predictor, then the predictor is endogenous.

# What is the problem of using ratings of styles? They are not exogenous!

- The rating of the style is endogenous
- Omitted causes could drive the rating and whether subject donates, and for other reasons, including evaluative judgments due to how questionnaire measures are constructed.
- What are some of these possible omitted causes? Think about this in realworld data; why not use the perceptual rating to predict the outcome?

Yet, many studies in OB use perceptual ratings (from questionnaires) to predict an outcome.

# Let's use the endogenous rating (called charisma\_rating here) and a LPM. And,

voilà; nice and significant results! The rating predicts the donation! YAY!

. reg donation charisma\_rating panas\_pos- openness, vce(robust)

Linear regression

| Number of obs | = | 409    |
|---------------|---|--------|
| F(8, 400)     | = | 2.58   |
| Prob > F      | = | 0.0094 |
| R-squared     | = | 0.0433 |
| Root MSE      | = | .47982 |

| <br> <br>  donation | Coefficient | Robust<br>std. err. | t     | P> t  | [95% conf. | interval] |
|---------------------|-------------|---------------------|-------|-------|------------|-----------|
| charisma_rating     | .0788035    | .0214677            | 3.67  | 0.000 | .0365998   | .1210071  |
| panas_pos           | .0082289    | .0369836            | 0.22  | 0.824 | 0644775    | .0809354  |
| panas_neg           | 0154792     | .0469749            | -0.33 | 0.742 | 1078276    | .0768693  |
| extrav              | 0085972     | .0230565            | -0.37 | 0.709 | 0539243    | .0367299  |
| agreeab             | .0291385    | .0256619            | 1.14  | 0.257 | 0213106    | .0795875  |
| conscient           | .0415081    | .0344327            | 1.21  | 0.229 | 0261836    | .1091998  |
| neurot              | .0303796    | .0268175            | 1.13  | 0.258 | 0223413    | .0831005  |
| openness            | 0310837     | .0258881            | -1.20 | 0.231 | 0819775    | .01981    |
| cons                | 1183937     | .2240456            | -0.53 | 0.597 | 5588477    | .3220603  |

Does it really?

It seems so; the marginal effect of charisma



Wow! A change from a -1 to +1 SD in charisma changes probability of donating by +57.20% (from .29 to 46).

# Yet, the average marginal effects of the manipulations show nothing! If the behavioral manipulation shows nothing how can the rating of the behavior show something?

| reg donation manip_charisma manip_cue panas_pos- openness, vce(robust) |                   |                     |       |   |                           |  |  |
|--|-------------------|---------------------|-------|---|---------------------------|--|--|
| Linear regressio   | on                |                     |       | Number of (<br>F(9, 399)<br>Prob > F<br>R-squared<br>Root MSE | obs =<br>=<br>=<br>=<br>= | 409<br>0.88<br>0.5430<br>0.0173<br>.4869 |  |
| donation   | <br>  Coefficient | Robust<br>std. err. | t     | P> t  | [95% conf.                | interval]                                |  |
| manip_charisma   |                   | .0486637            | 1.02  |   | 0460503                   |  |  |
| manip_cue  | .0046598          | .0486152            | 0.10  | 0.924   | 0909142                   | .1002339                                 |  |
| panas_pos  | .0288227          | .0367977            | 0.78  | 0.434   | 043519                    | .1011644                                 |  |
| panas_neg  | 0162122           | .0465792            | -0.35 | 0.728   | 1077836                   | .0753592                                 |  |
| extrav   | 0103089           | .0237724            | -0.43 | 0.665   | 0570436                   | .0364259                                 |  |
| agreeab  | .0301093          | .0266212            | 1.13  | 0.259   | 022226                    | .0824447                                 |  |
| conscient  | .0429167          | .0349081            | 1.23  | 0.220   | 02571                     | .1115435                                 |  |
| neurot   | .0323433          | .027287             | 1.19  | 0.237   | 021301                    | .0859875                                 |  |
| openness   | 0261269           | .0262516            | -1.00 | 0.320   | 0777356                   | .0254818                                 |  |
| _cons  | .0503764          | .2257777            | 0.22  | 0.824   | 3934861                   | .4942389                                 |  |

Now, the donation model correctly done: Instrumental-variable regression:



In the above case, suppose the instrument/manipulation did cause y. Then  $\hat{m}$  captures the causal effect of x on y. The IV formula is: cov(x,y)/cov(m,x). With the real data we have, however, x does not overlap with y, hence the null result.

ivreg2 donation (charisma\_rating = i.manip\_charisma##i.manip\_cue) panas\_pos- openness, robust endog(charisma\_rating)

IV (2SLS) estimation

Estimates efficient for homoskedasticity only Statistics robust to heteroskedasticity

| Total (uncentered) SS =       | 5.2591687<br>155<br>.05468512 |          | F(<br>Prob<br>Cent<br>Unce | er of obs =<br>8, 400) =<br>> F =<br>ered R2 =<br>ntered R2 =<br>MSE = | 409<br>0.87<br>0.5404<br>0.0229<br>0.3932<br>.4795 |
|-------------------------------|-------------------------------|----------|----------------------------|--|--|
| donation   Coefficient        | Robust<br>std. err.           | Z        | P> z                       | [95% conf.   | interval]  |
| charisma rating   .0122155    | .037661                       | 0.32     | 0.746                      | 0615987  | .0860298   |
| panas pos   .0260532          | .0377748                      | 0.69     | 0.490                      | 047984   | .1000904   |
| panas neg  016802             | .0459514                      | -0.37    | 0.715                      | 106865   | .0732611   |
| extrav  0088497               | .0233044                      | -0.38    | 0.704                      | 0545255  | .0368261   |
| agreeab   .0290263            | .0260708                      | 1.11     | 0.266                      | 0220714  | .0801241   |
| conscient   .0400632          | .0342514                      | 1.17     | 0.242                      | 0270683  | .1071948   |
| neurot   .0322454             | .0268252                      | 1.20     | 0.229                      | 0203311  | .0848219   |
| openness  0263917             | .0261269                      | -1.01    | 0.312                      | 0775996  | .0248161   |
| _cons   .0543241              | .2387671                      | 0.23     | 0.820                      | 4136509  | .522299  |
| Underidentification test (Kle | lbergen-Paap                  | rk LM st |                            | :<br>3) P-val =  |  |

# Diagnostics for instrumental variable regression are good.

```
Weak identification test (Cragg-Donald Wald F statistic):
                                                         75.346
                    (Kleibergen-Paap rk Wald F statistic): 83.733
Stock-Yogo weak ID test critical values: 5% maximal IV relative bias 13.91
                                 10% maximal IV relative bias
                                                          9.08
                                 20% maximal IV relative bias 6.46
                                 30% maximal IV relative bias 5.39
                                                    22.30
12.83
                                 10% maximal IV size
                                 15% maximal IV size
                                                   9.54
                                 20% maximal IV size
                                 25% maximal IV size
                                                           7.80
Source: Stock-Yogo (2005). Reproduced by permission.
NB: Critical values are for Cragg-Donald F statistic and i.i.d. errors.
_____
Hansen J statistic (overidentification test of all instruments): 1.462
                                         Chi-sq(2) P-val = 0.4815
-endog- option:
Endogeneity test of endogenous regressors:
                                                          5.098
                                         Chi-sq(1) P-val = 0.0240
Regressors tested: charisma rating
____
Instrumented: charisma rating
Included instruments: panas pos panas neg extrav agreeab conscient neurot
                 openness
Excluded instruments: 1.manip charisma 1.manip cue 1.manip charisma#1.manip cue
```

## See Bastardoz et al. (2023).

Another way to understand the problem (Fischer et al., 2024).

- Regress charisma ratings on the manipulations and controls; save the residuals.
- What to the residuals capture? All idiosyncratic causes of the charisma rating not due to the manipulations and controls
- If the residuals predict the donation, then we know it was the idiosyncratic variation provided by the rater that correlates with y. Is that a problem?
  Yes! Because it is not the behavior that is being rated!
- Where is "behavior" in organizational behavior? (Banks, Woznyj, & Mansfield, 2021). See also Fischer (2023)—a great piece.

Assume: LBM = Leadership behavior Measure; Lead = leadership style measure Idio = Idiosyncratic variation

## Case 1: LBM is a cause of y and of *lead*



#### Note:

*Residual* (from regressing *lead* on *LBM*)

Overlap of Idiosyncratic Variation with Rated Behavior

• Variation in y due to Idiosyncratic variation

Variation in y due to LBM

Variation in lead due to LBM

**+O** – Information used to estimate the relation between residual of rated leader behavior and y

**F** A Information used by instrumental-variable estimator

Measurement error

# Case 2: LBM is neither a cause of y nor of *lead* (what I just showed you with our data)



#### Note:

*Residual* (from regressing *lead* on *LBM*)

Overlap of Idiosyncratic Variation with Rated Behavior

• Variation in y due to Idiosyncratic variation

▲ Variation in y due to LBM\*

▼ Variation in lead due to LBM\*

**+O**-• Information used to estimate the relation between residual of rated leader behavior and y

**√**▲ Information used by instrumentalvariable estimator\*

Measurement error

\*Absent

# Case 3: LBM is a cause of y and not of *lead*



#### Note:

Residual (from regressing lead on LBM)

Overlap of Idiosyncratic Variation with Rated Behavior

• Variation in y due to Idiosyncratic variation

Variation in y due to LBM

Variation in lead due to LBM\*

**+O** – Information used to estimate the relation between residual of rated leader behavior and y

**↓** Information used by instrumentalvariable estimator\*

Measurement error

\*Absent

## Case 4: LBM is a cause of lead but not y



#### Note:

Residual (from regressing *lead* on *LBM*)

Overlap of Idiosyncratic Variation with Rated Behavior

• Variation in y due to Idiosyncratic variation

▲ Variation in y due to LBM\*

Variation in lead due to LBM

**+O** – Information used to estimate the relation between residual of rated leader behavior and y

**√**▲ Information used by instrumentalvariable estimator\*

Measurement error

\*Absent

Let's use this insight to do an example with Case 1: Where the manipulation is a cause of the leader rating and y. Data is from S2, Meslec, Curseu, Fodor, and Kenda (2020). We manipulate:

- 1. Charisma (leader manipulation)
- 2. Incentives (money manipulation)
- 3. We measure a costly outcome.

And also elicit measures charisma. Do these measures measure behavior?

# The reduced form effect:

| Source                              | SS                                     | df                               | MS                                 | - F(2,                       | er of obs  | =   | 274<br>94.53                         |
|-------------------------------------|--|----------------------------------|------------------------------------|------------------------------|--|-----|--------------------------------------|
| Model  <br>Residual  <br>+<br>Total | 492884.567<br>706474.484<br>1199359.05 | 2<br>271<br>273                  | 246442.28<br>2606.9169<br>4393.256 | 4 Prob<br>1 R-squ<br>- Adj B | Prob > F<br>R-squared<br>Adj R-squared<br>Root MSE |     | 0.0000<br>0.4110<br>0.4066<br>51.058 |
| performance                         | Coefficient                            | Std. err.                        | <br>t                              | P> t                         | [95% coi   | nf. | interval]                            |
| leader  <br>money  <br>_cons        | 54.56704<br>64.22236<br>132.8715       | 6.172284<br>6.171132<br>5.229363 | 8.84<br>10.41<br>25.41             | 0.000<br>0.000<br>0.000      | 42.41532<br>52.0729<br>122.5763                    | 9   | 66.71876<br>76.37181<br>143.1668     |

. reg performance leader money

So we know that the leader (charisma) manipulation has a cause effect.

Compared to the control treatment, the leader treatment induces 54.57 higher performance.

# Now, let's regress the leader rating on performance (and control for the money manipulation):

| Source                              | SS                                     | df                               | MS                                      | Number of obs<br>F(2, 271)                         | =                    | 274<br>45.36                         |
|-------------------------------------|--|----------------------------------|---|--|----------------------|--------------------------------------|
| Model  <br>Residual  <br>+<br>Total | 300798.824<br>898560.228<br>1199359.05 | 271                              | 50399.412<br>3315.7204<br><br>4393.2566 | Prob > F<br>R-squared<br>Adj R-squared<br>Root MSE | =<br>=<br>=          | 0.0000<br>0.2508<br>0.2453<br>57.582 |
| =                                   | e   Coefficient                        | Std. err                         | . t                                     | P> t  [95%   | conf.                | interval]                            |
| charisma_ratin<br>mone<br>_con      | g   8.542106<br>y   64.87133           | 4.554463<br>6.959277<br>12.36463 | 9.32                                    |  | 4521<br>7021<br>3241 | 17.50873<br>78.57245<br>162.01       |

. reg performance charisma\_rating money

Whoops. The effect should be 54.57!

We redo with IV-regression!

reg3 (perf = charisma\_rating money) ( charisma\_rating = i.leader i.leader#i.money i.money) , 2sls

Two-stage least-squares regression

| Equation                                | Obs Pa       | rams                                 | RMSE                | "R-squared"        | F                   | P>F                |
|---|--------------|--------------------------------------|---------------------|--------------------|---------------------|--------------------|
| performance<br>charisma_r~g             | 274<br>274   | 2 1<br>3                             | L01.9751<br>.733478 | -1.3497<br>0.0913  | 23.69<br>9.05       | 0.0000             |
|   |              |                                      |                     |                    |                     |                    |
|   | Coefficient  | Std. er                              | r. t                | P> t               | [95% conf.          | interval           |
| performance<br>charisma_rating<br>money |              |                                      |                     |                    |                     | 170.570            |
| _cons                                   |              |                                      |                     |                    |                     | -3.84774           |
| charisma_rating<br>1.leader             |              | .1240944                             | a 3.73              | 3 0.000            | .2195749            | .707106            |
| leader#money<br>1 1                     |              | .1773765                             | 5 -0.02             | 2 0.985            | 3517005             | .345163            |
| 1.money<br>_cons                        |              | .123617<br>.0858471                  |                     | 7 0.946<br>9 0.000 | 2344492<br>2.105338 | .251209<br>2.44260 |
| Endogenous: perfe<br>Exogenous: mone    | matrix of re | siduals.<br>sma_rating<br>leader 0.1 | g<br>Leader#0.n     | noney 0.lead       | er#1.money          | a<br>              |

# And the non-linear combination of estimators, the "indirect effect" gives the correct response!

| . nlcom _b[ charisma_rating :1.leader]* _b[performance: charisma_rating ] |           |      |       |            |           |  |  |
|---|-----------|------|-------|------------|-----------|--|--|
| _nl_1: _b[ charisma_rating :1.leader]* _b[performance: charisma_rating ]  |           |      |       |            |           |  |  |
|   |           |      |       |            |           |  |  |
| Coefficient   | Std. err. | Z    | P> z  | [95% conf. | interval] |  |  |
| nl_1   54.73269   | 19.18077  | 2.85 | 0.004 | 17.13907   | 92.32631  |  |  |

# Let's examine Meslec et al. using the residualization procedure from Fischer et al., (2024). Remember the reduced form showed an effect

| . reg charisma                  | _rating i.lea                    | der 1.mone                       | Y          |           |                            |                                  |
|---------------------------------|----------------------------------|----------------------------------|------------|-----------|----------------------------|----------------------------------|
| Source                          | SS                               | df                               | MS         | Number of |                            | 274                              |
| Model  <br>Residual             | 14.6012032<br>145.257481         | 2<br>271                         | 7.3006016  |           |                            | 0.0000                           |
| Total                           | 159.858684                       | 273                              | .585562945 | 2 1       | =                          |                                  |
| <br>charisma_r~g                | Coefficient                      | Std. err.                        | <br>t      | P> t  [9  | 5% conf.                   | interval]                        |
| 1.leader  <br>1.money  <br>cons | .4617405<br>.0067923<br>2.274738 | .0885048<br>.0884883<br>.0749842 | 0.08       | 0.9391    | 874961<br>674196<br>127113 | .6359849<br>.1810042<br>2.422364 |

. predict charisma\_resid, resi

rog chariana rating i loador i monou

As we see below, in this case, the residuals show nothing! There is no idiosyncratic variance (though remember the OLS estimate on p. 21 gave a wrong estimate)—we just cannot trust estimators using only observed ratings:

|   | SS                       | df   | MS                      | Number of o<br>F(3, 270) | bs =<br>=                            | 274<br>62.98                                |
|---|--------------------------|--|-------------------------|--------------------------|--------------------------------------|---|
| Model  <br>Residual                           | 493770.237<br>705588.814 | 3<br>270                                     | 164590.079<br>2613.2919 | Prob > F<br>R-squared    | =                                    | 0.0000<br>0.4117                            |
| +<br>Total                                    | 1199359.05               | 273  | 4393.2566               | Adj R-squar<br>Root MSE  | ed =<br>=                            | 0.4052<br>51.12                             |
| performance                                   | / Coefficient            | Std. err                                     | t                       | P> t  [9                 | 5% conf.                             | interval]                                   |
| charisma_resid<br>1.leader<br>1.money<br>cons | 54.56704<br>  64.22236   | 4.241551<br>6.179826<br>6.178673<br>5.235753 | 8.83<br>10.39           | 0.000 42<br>0.000 52     | .81998<br>.40027<br>.05785<br>2.5634 | 5.88146<br>66.73382<br>76.38686<br>143.1796 |

. reg perf charisma\_resid i.leader i.money

The behavioral manipulation drives y; there is nothing, in this case from the rating, that correlates with y.

| h | E. |
|---|----|
| Z | 5  |

# If we do the residualization for Fischer et al., (2024). We have Case 4:

| . reg donation  | cha                              | arisma_resid i  | .manip   | _chai  | risma i.m   | anip_cue p   | anas_p  | os -op   | penness  |
|---|----------------------------------|---|--|--|---|--|---|--|--|
| Source  |                                  | SS  | df   |  | MS  | Number of  |   | =  | 409  |
| Model  <br>Residual   |                                  | .51090437<br>).7482643  | 10<br>398  |  | <br>1090437<br>8010714  | F(10, 398<br>Prob > F<br>R-squared   |   | =<br>=<br>=  | 2.42<br>0.0084<br>0.0573   |
| +<br>Total  | 96                               | 5.2591687   | 408  | .23  | 5929335   | Adj R-squ<br>Root MSE  | ared  | =  | 0.0336<br>.4775  |
| donati  | on                               | Coefficient   | Std.   | err.   | t   | P> t   | [95%]   | conf.  | interval]  |
| charisma_res<br>1.manip_charis<br>1.manip_c<br>panas_p<br>panas_n<br>extr<br>agree<br>conscie<br>neur<br>openne | ma<br>ue<br>eg<br>av<br>ab<br>nt | .1166213<br>.0496189<br>.0046598<br>.0288227<br>0162122<br>0103089<br>.0301093<br>.0429167<br>.0323433<br>0261269 | .0283<br>.047<br>.0476<br>.0358<br>.0490<br>.0230<br>.0264<br>.0256<br>.0268 | 7604<br>5132<br>3291<br>0468<br>0892<br>4122<br>L839<br>3155<br>5621 | 4.11<br>1.04<br>0.10<br>0.80<br>-0.33<br>-0.45<br>1.14<br>1.22<br>1.21<br>-1.02 | 0.000<br>0.298<br>0.922<br>0.422<br>0.741<br>0.655<br>0.255<br>0.223<br>0.228<br>0.309 | .060<br>043<br>08<br>041<br>112<br>055<br>0218<br>0262<br>0203<br>076 | 9678<br>8945<br>6152<br>6354<br>7008<br>8155<br>2528<br>3744<br>5771 | .1724524<br>.1432057<br>.0982647<br>.0992606<br>.080211<br>.0350831<br>.0820342<br>.1120863<br>.085061<br>.0243233 |
|   | ns                               | .0503764  | .2285  | 5957<br>   | 0.22  | 0.826  | 3990  | 0296<br>   | .4997824   |

# What is the moral of the story?

• Do not use rated leadership measures, or rated measures of any construct to predict anything, unless you control the information environment and use IV regression.

 If you cannot manipulate then measure the behavior objectively (Emrich, Brower, Feldman, & Garland, 2001; Jacquart & Antonakis, 2015; Jensen et al., 2023; Tur, Harstad, & Antonakis, 2022).

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