

# **Qualitative Research for Maximum Impact**

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## **Crafting Impactful Research**

"Impactful research is generally understood as the development of actionable insights in relation to important phenomena."

Traeger, Cartel, Mair, Lounsbury, Reinecke,

Seelos, Chan-Serafin (2024)

## **Crafting Impactful Research**

#### Two basic impact paths:

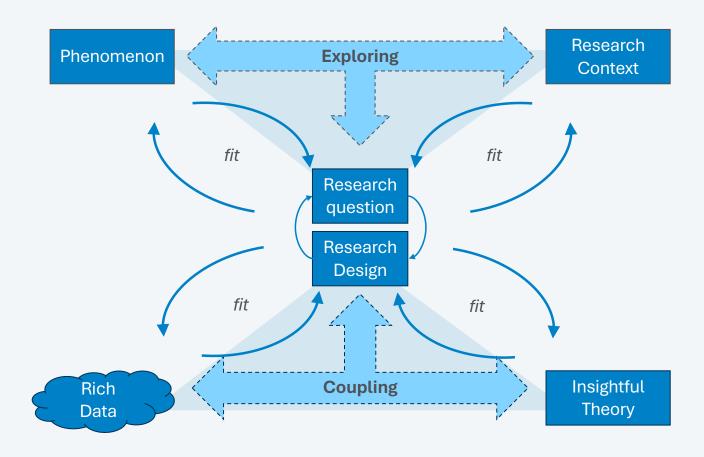
- 1. Making an academic/scientific impact
- 2. Making an impact on practice



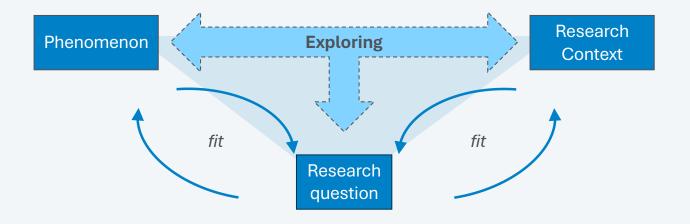
Revelatory: an assemblage of conceptual ideas that offers some form of enhanced insight into the phenomenon beyond what current theory says and that will resonate beyond the specific setting studied.

The bar is set very high for publishing inductive research because the expectations for novelty and/or theoretical advancement are often significant: *changing the way people think and talk about a phenomenon* 

## Cloutier, Langley & Corley Framework



## Cloutier, Langley & Corley Framework



## How do organizations sustain hybridity over time?

Smith, W. K., & Besharov, M. L. 2019. Bowing before dual gods: How structured flexibility sustains organizational hybridity. Administrative Science Quarterly, 64(1): 1-44.

How do organizations sustain hybridity over time? phenomenon

Imperial College Business School

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How does organizational identity change occur during a corporate spin-off?

Corley & Gioia (2004)

How does puzzle/mystery phenomenon organizational identity change occur during a corporate spin-off?

context / complication

How do people engaged in intractable dirty work at the intersection of multiple sources of taint make and manage meanings of their work and lives?

Koo, E., & Kim, A. 2024. Linguistic Inclusiveness in Organizations: A Russophone Bank in Post-Soviet Kazakhstan. *Academy of Management Journal*, 67(6):

puzzle/mystery

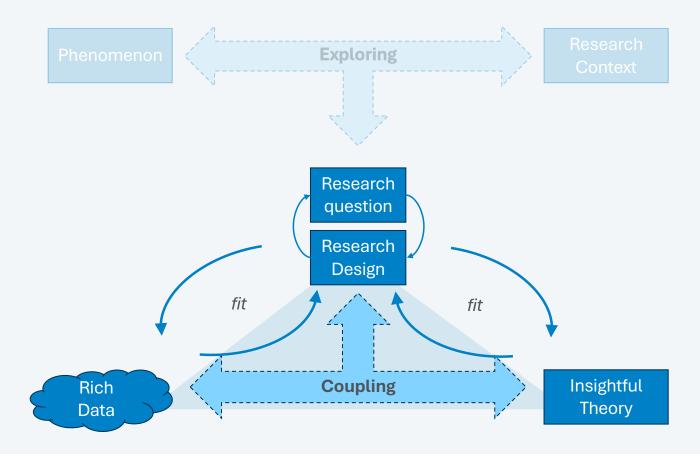
phenomenon

How do

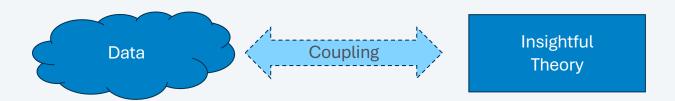
the intersection of multiple sources of taint make and manage meanings of their work and lives?

complication

## Cloutier, Langley & Corley Framework



## **Crafting Theoretical Insights**



#### Blind Alleys (Langley, 2017)

- Loose coupling
- Circular coupling

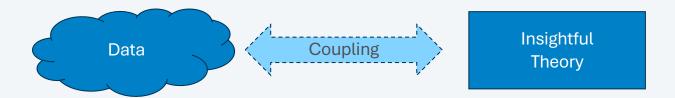
#### Conceptual Leaping (Klag & Langley, 2012)

- 'seeing' & 'articulating'
- Taking advantage of dialectical tensions

#### **Templates and Whatnot**

- e.g., Gioia, Eisenhardt, etc.
- Bricolage (Pratt, Sonenshein & Feldman, 2020)

#### **Crafting Theoretical Insights**



#### Required skillset:

- Extensive engagement with the data through systematic analytical effort
- Critical thinking / devil's advocacy
- Internal storytelling
- Intuition
- Balancing confidence with humility (modesty?)
- Social engagement